## Jogamaya Devi College

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Kolkata

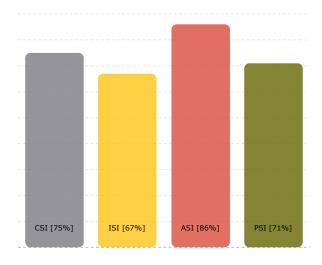
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FEEDBACK REPORT:- Session: 2017-18

SL NO	FEEDBACK INDEX	INDEX SCORE(IN %)
1	CURRICULAM SATISFACTION INDEX (CSI)	75
2	INSTITUTIONAL SATISFACTION INDEX (ISI)	67
3	ALUMNI SATISFACTION INDEX (ASI)	86
4	PARENTS SATISFACTION INDEX (PSI)	71

## Feedback Chart



## **Action Taken Report on Feedback -17-18**

Feedback from all stakeholders is taken and processed online. Report on Teachers' Performance as generated online is sent confidentially to individual teacher for self modification. Report on Institutional ambience is discussed in different relevant committees and steps are taken accordingly. Students' grievances are dealt with care and solved as early as possible.

Grievances include complaint of bias in very few teacher's behaviour. The teacher was advised to be careful. Considering complaint of staff's rude behaviour, stress management training was conducted. Special measures like displaying awareness boards on pouring water apart from regular cleaning were taken to keep toilets cleaner.