

# Jogamaya Devi College

92, S. P. Mukherjee Road

Kolkata

Pin-700026

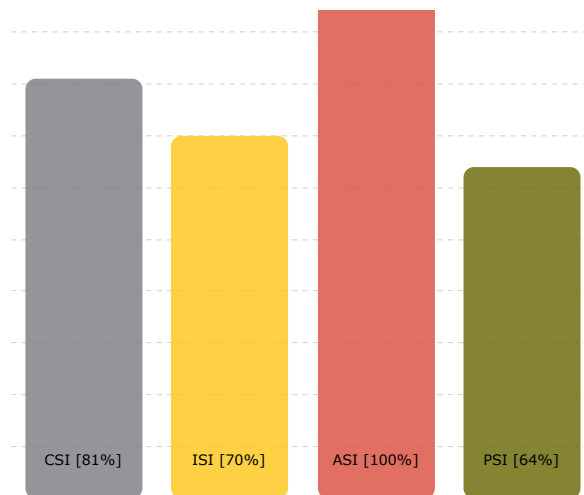
Ph. : 8100607470

## FEEDBACK REPORT :-

Session : 2018-19

SL NO	FEEDBACK INDEX	INDEX SCORE(IN %)
1	CURRICULAM SATISFACTION INDEX (CSI)	81
2	INSTITUTIONAL SATISFACTION INDEX (ISI)	70
3	ALUMNI SATISFACTION INDEX (ASI)	100
4	PARENTS SATISFACTION INDEX (PSI)	64

Feedback Chart



### **Action Taken Report on Feedback**

Feedback from all stakeholders is taken and processed online. Report on Teachers' Performance as generated online is sent confidentially to individual teacher for self modification. Report on Institutional ambience is discussed in different relevant committees and steps are taken accordingly. Students' grievances are dealt with care and solved as early as possible.

To address the complaint about standing in queue for administrative work, office time and space are increased, shades are built for shelter, information dissemination through college website along with physical notice board was started, almost all necessary administrative works like admission, examination form fill up, fees submission etc were made to be done digitally. Tiffin break was introduced.